

# Corporate Performance Q4

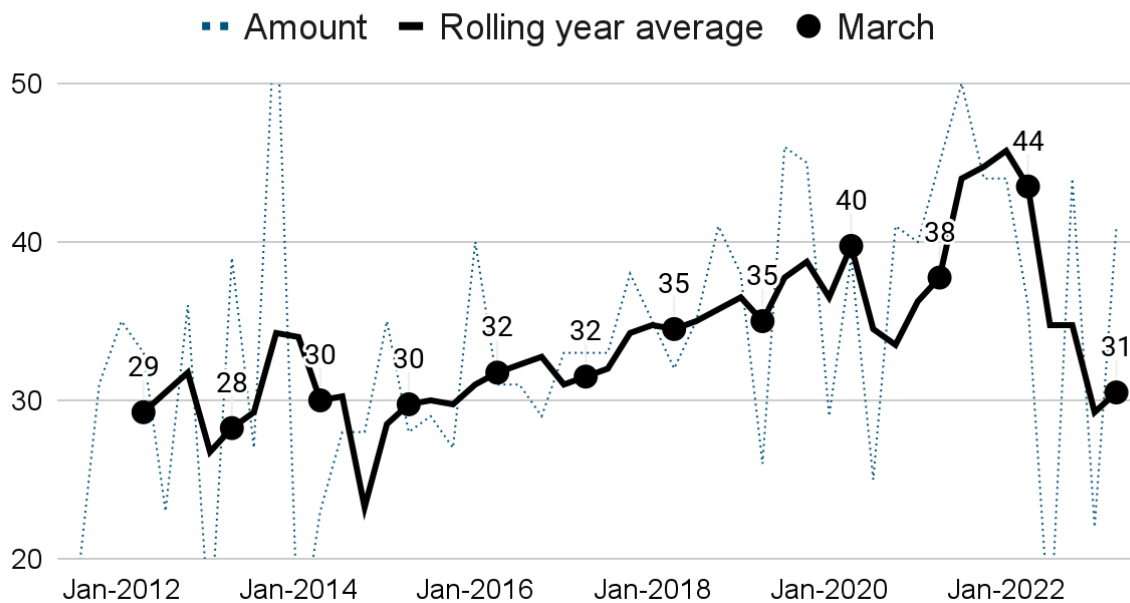
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# Communities

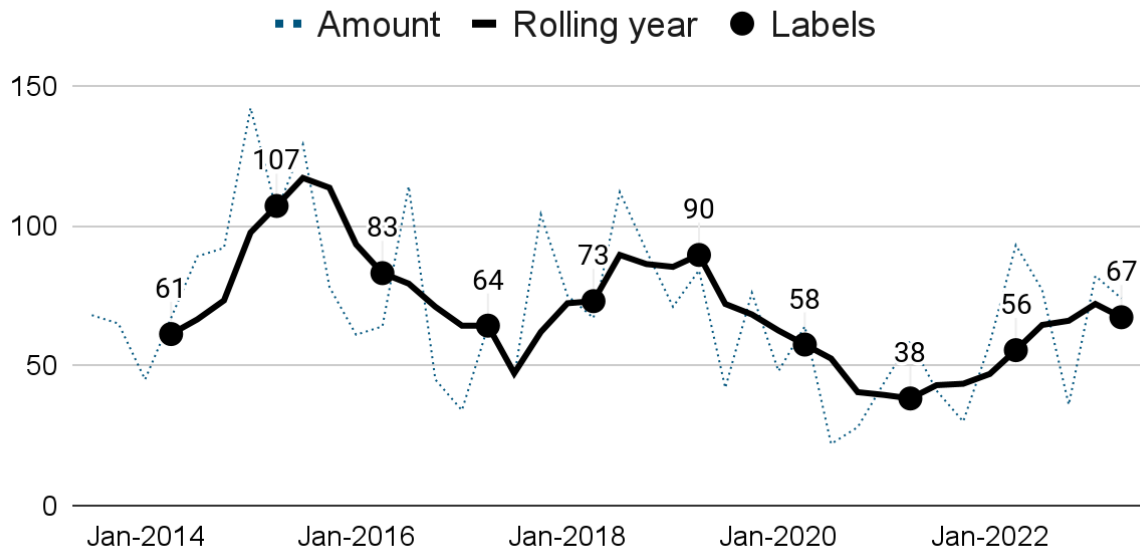
## 01 Empty homes brought back into use

### Empty properties bought back into use



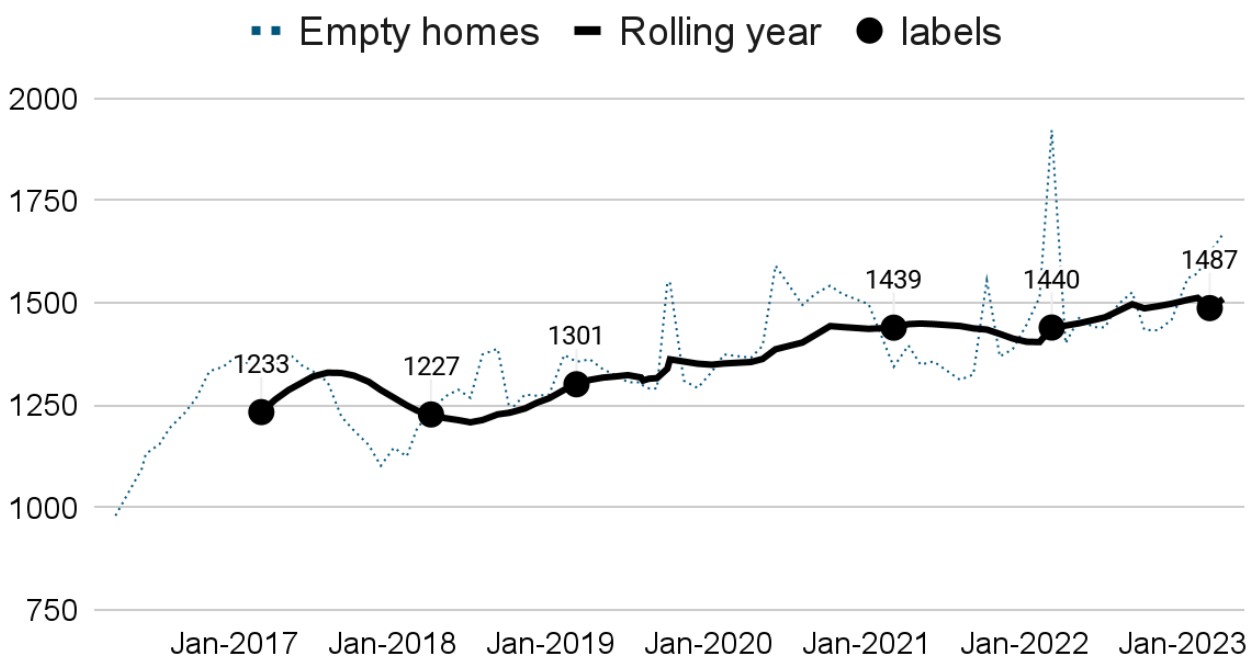
## 02 Number of homes where action taken to improve living conditions

Number of homes where action taken to improve living conditions



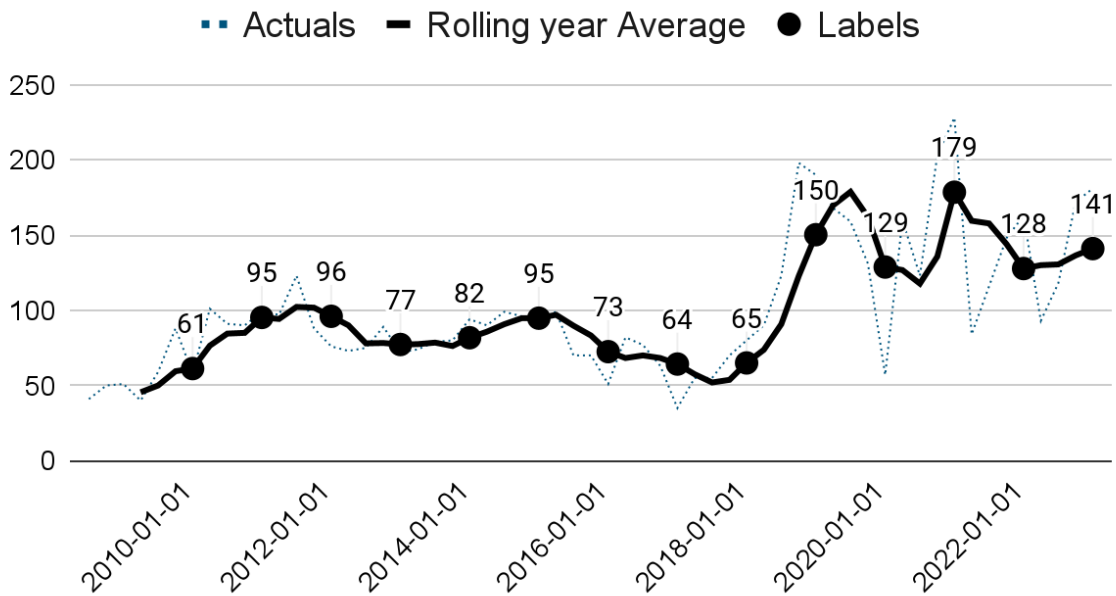
## 03 Number of empty homes in the district

Number of empty homes in the district



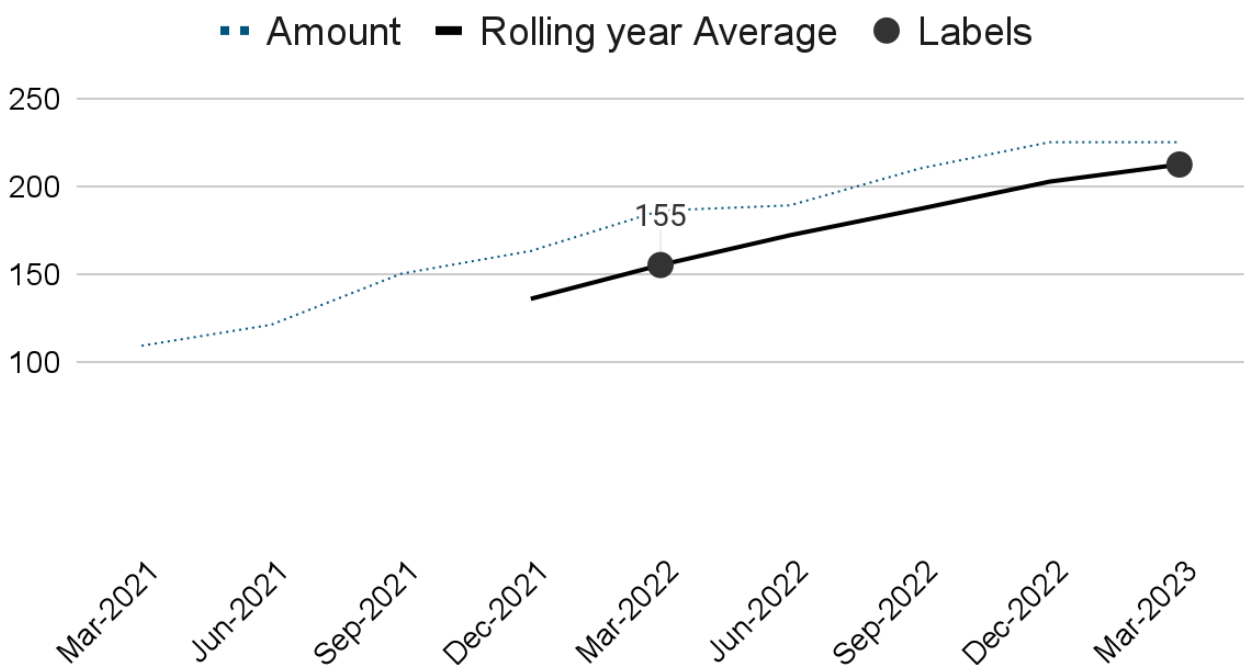
## 04 Number of homeless cases prevented

Number of homeless cases prevented



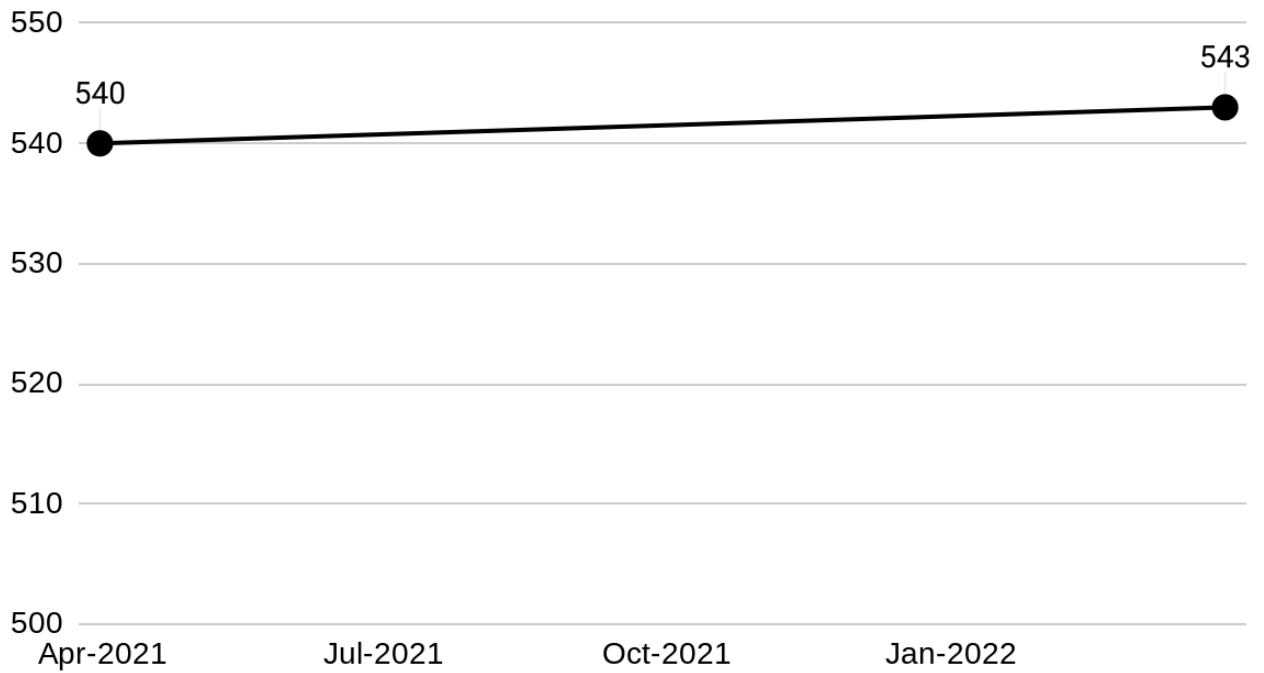
## 05 Households in temporary accommodation

Households in temporary accommodation



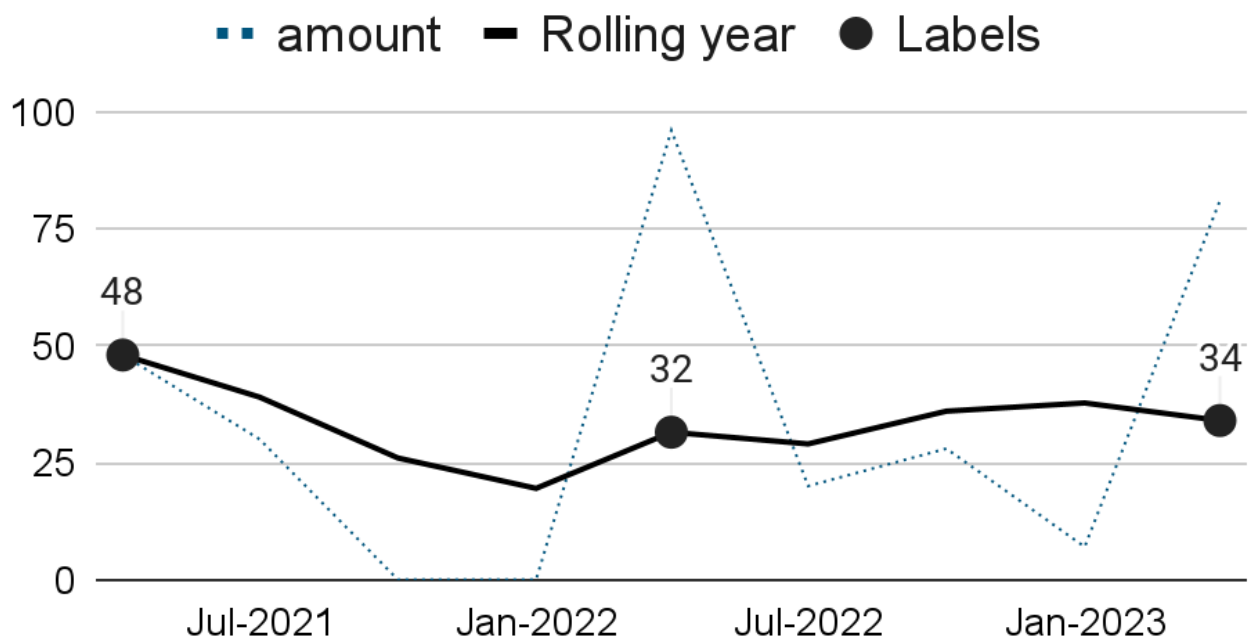
## 06 All new homes completed

### All new homes completed



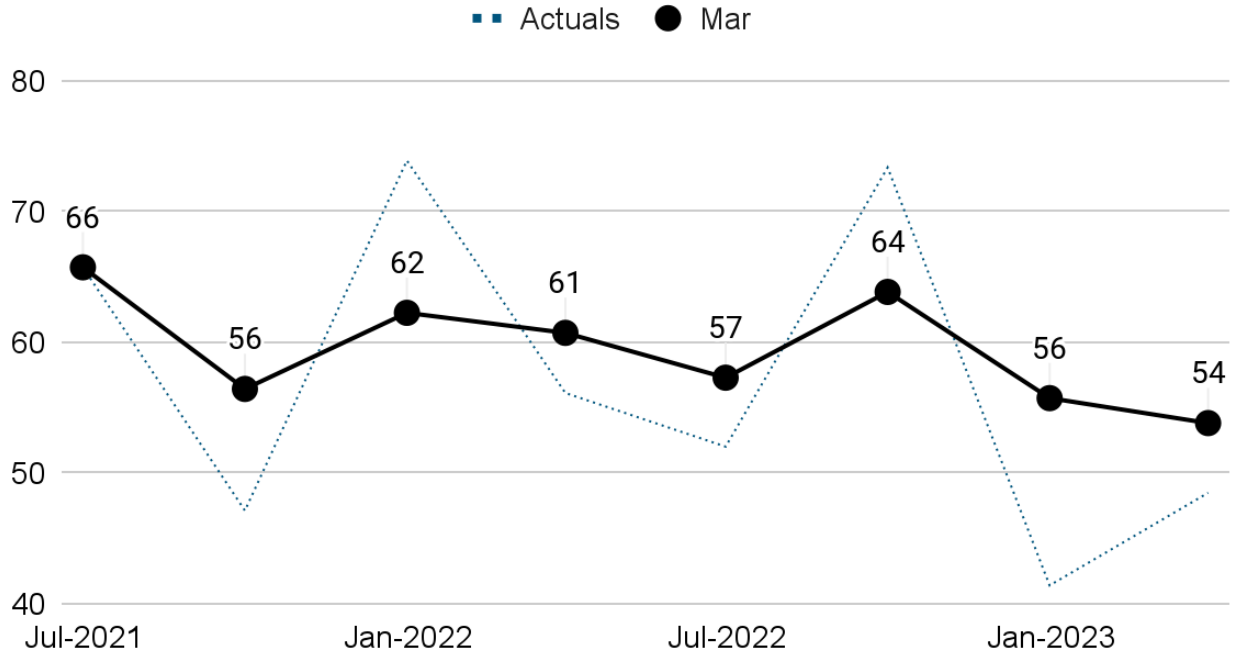
## 07 Affordable homes completed

### Affordable homes completed



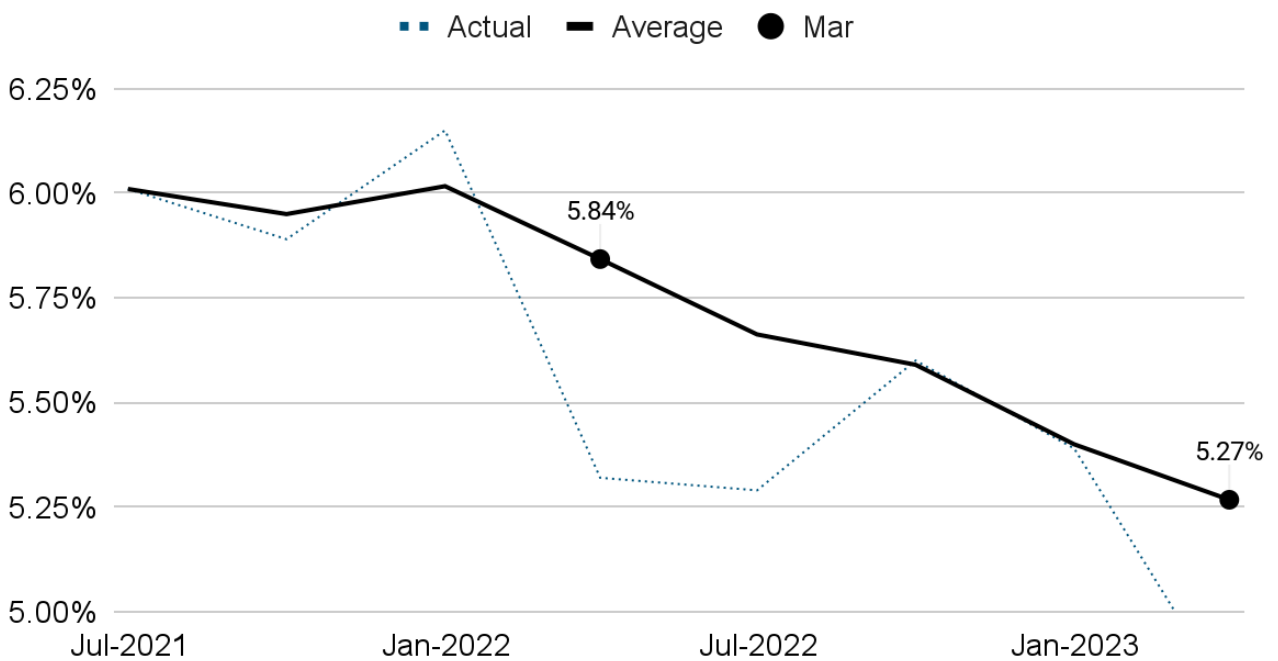
## 08 Average relet time for council homes

### Average relet time for council homes



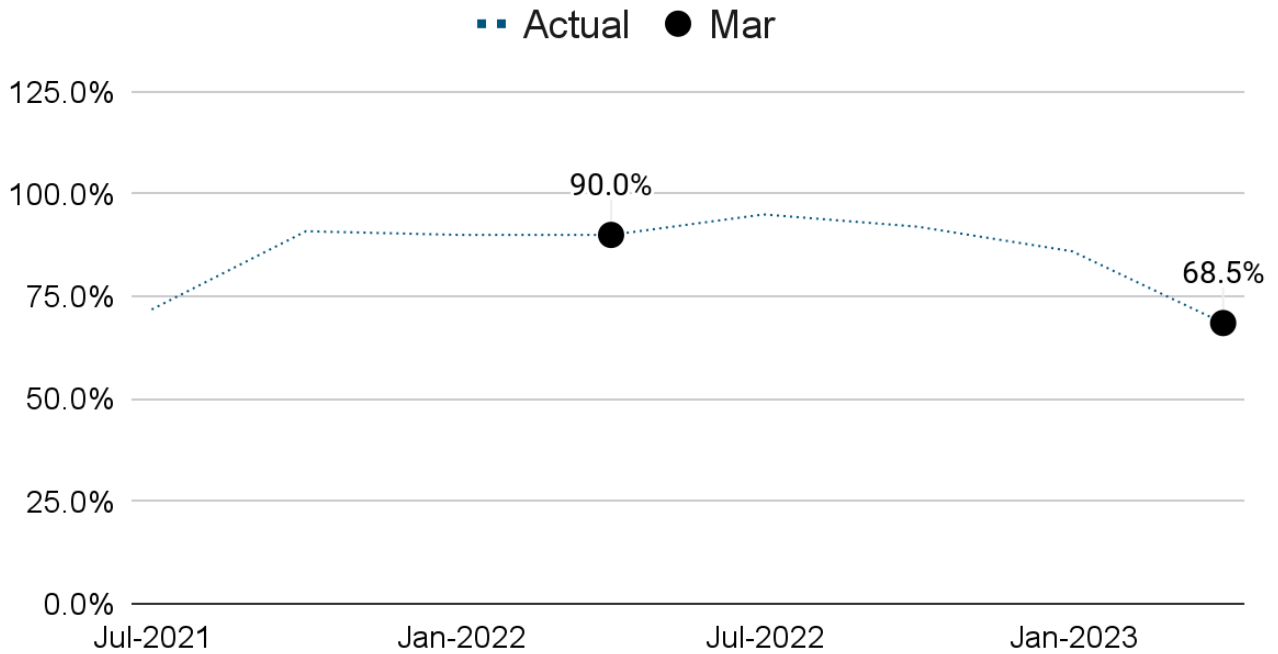
## 09 Rent arrears

### Rent arrears



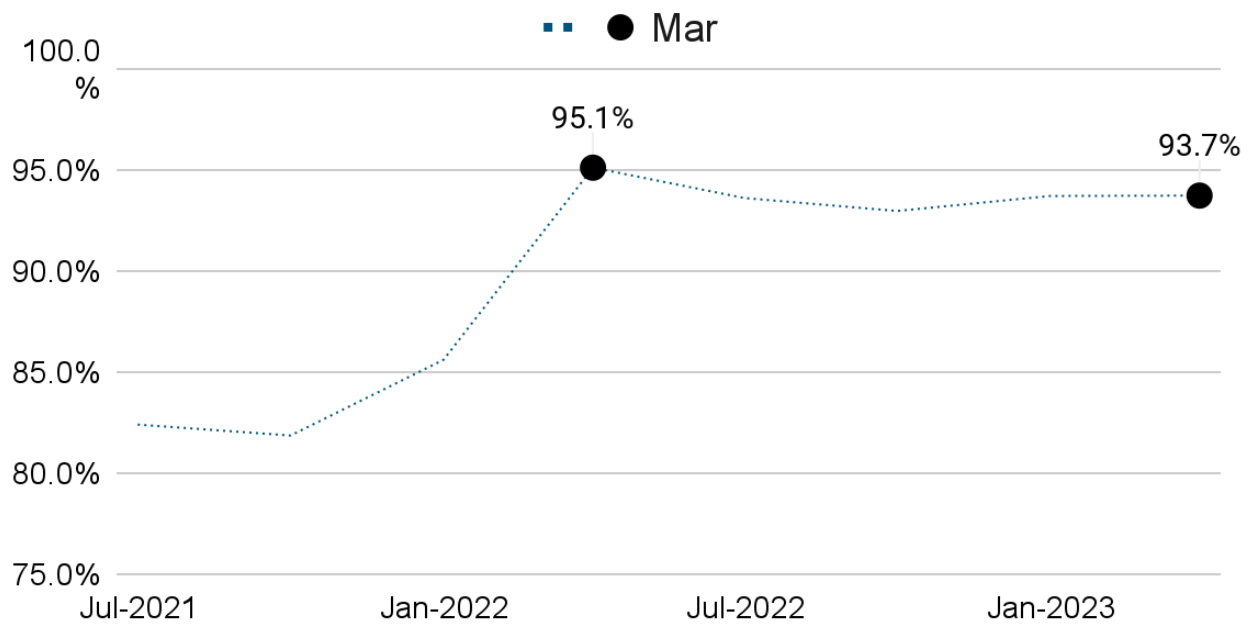
## 10 HRA Capital Programme Delivery

### HRA Capital Programme Delivery



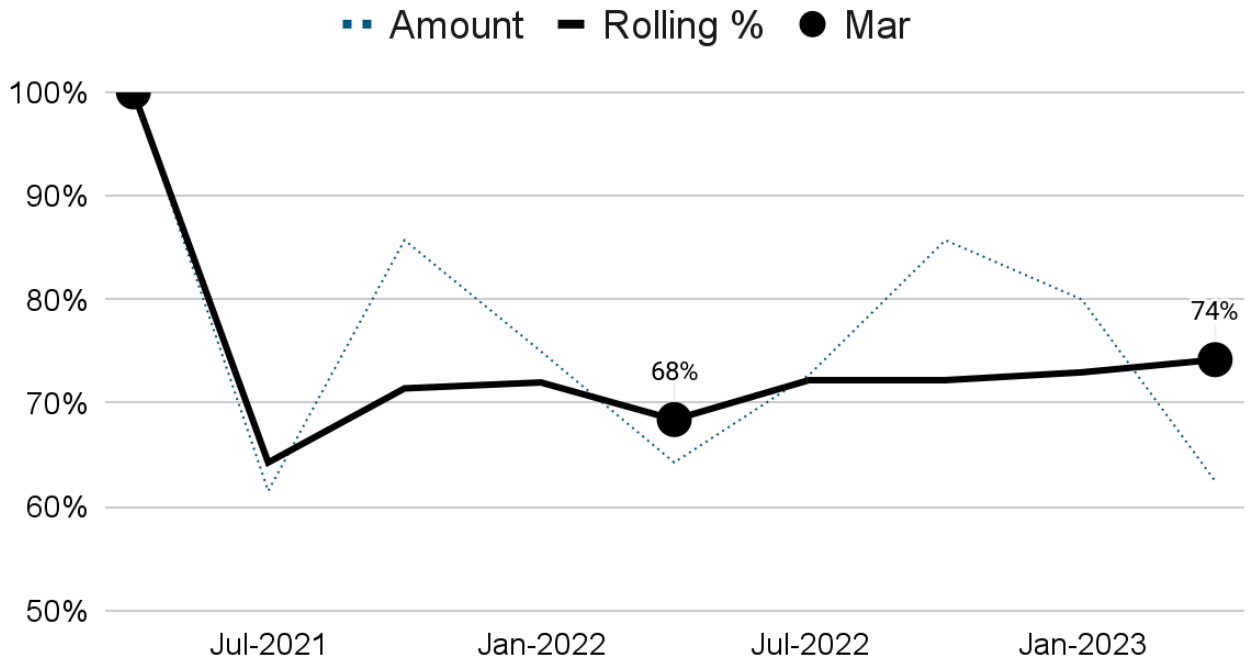
## 11 Tenant and Leaseholder Health and Safety Compliance

### Tenant and Leaseholder Health and Safety Compliance



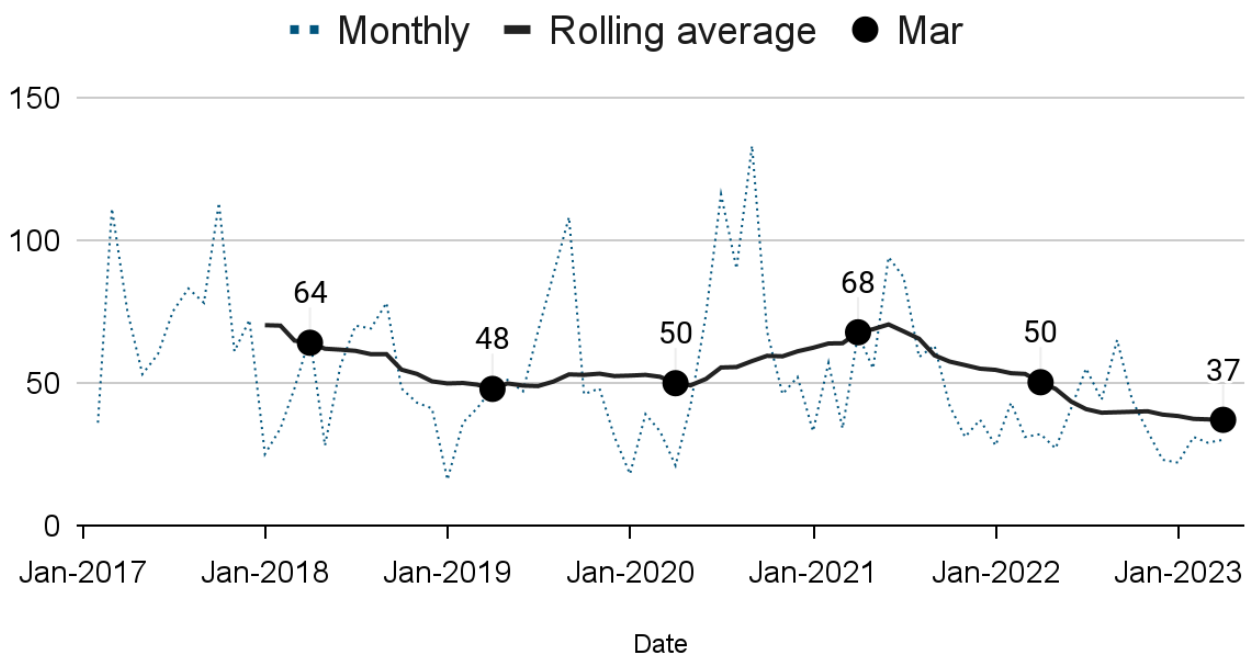
## 12 Planning Appeals

Planning Appeals



## 32 Number of Service requests - community Safety

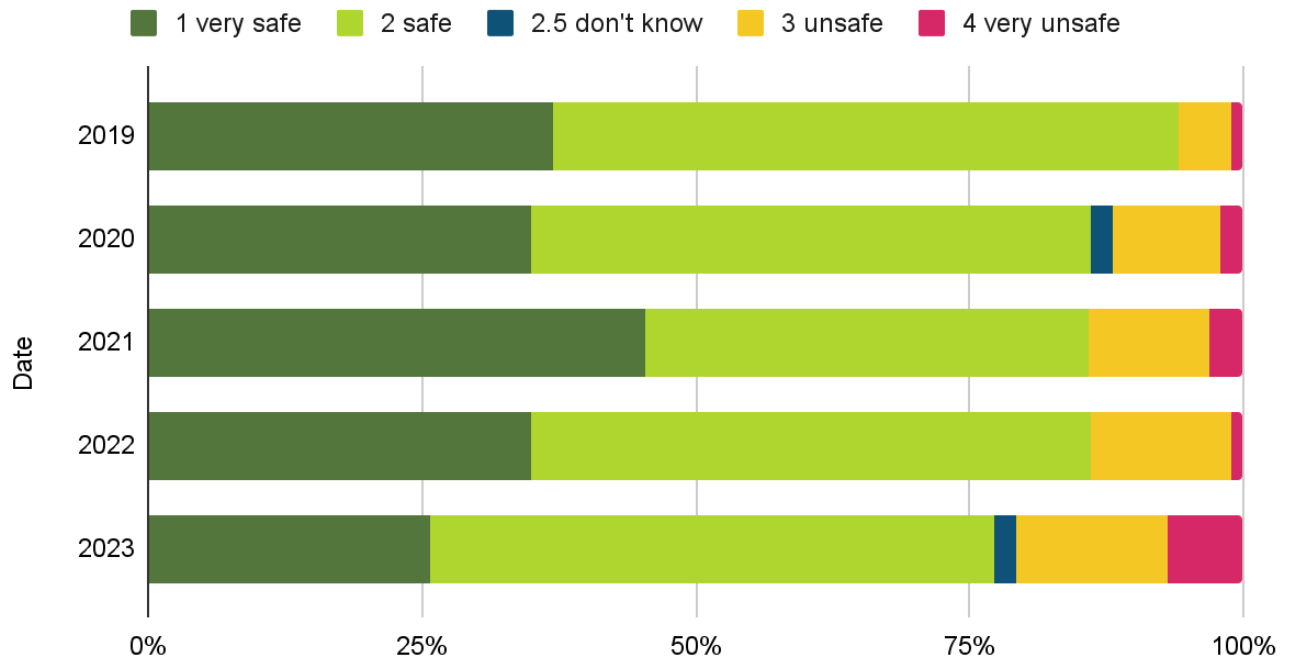
Number of Service requests - community Safety





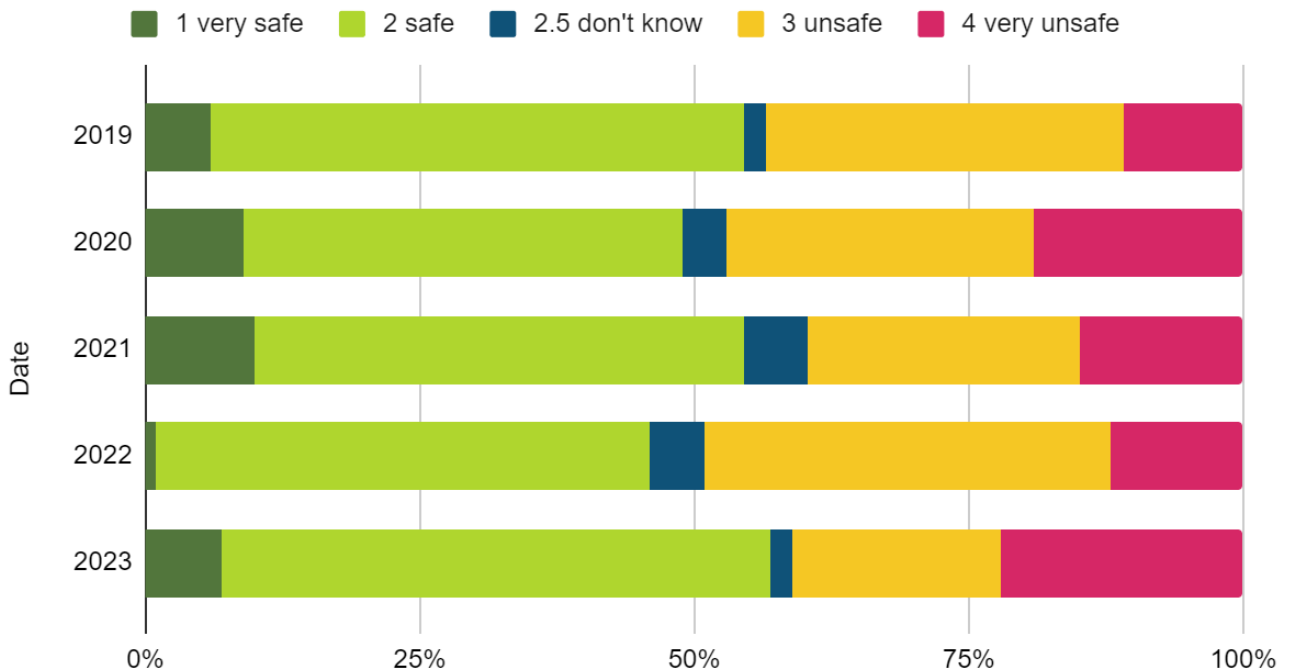
## 34 Community Services Survey - Daytime

### Community Services Survey - Daytime



## 40 Community Services Survey - Nighttime

### Community Services Survey - Nighttime



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## 20 Percentage of randomly inspected sites which are mainly free from litter or refuse

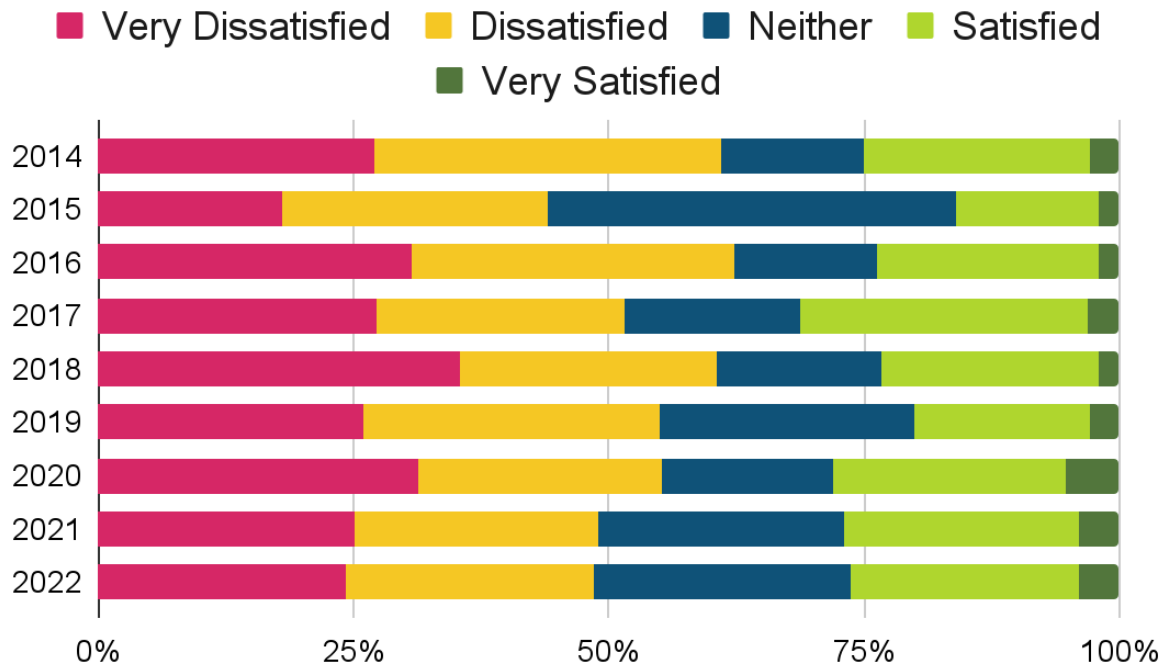
See annex 1

# Environment

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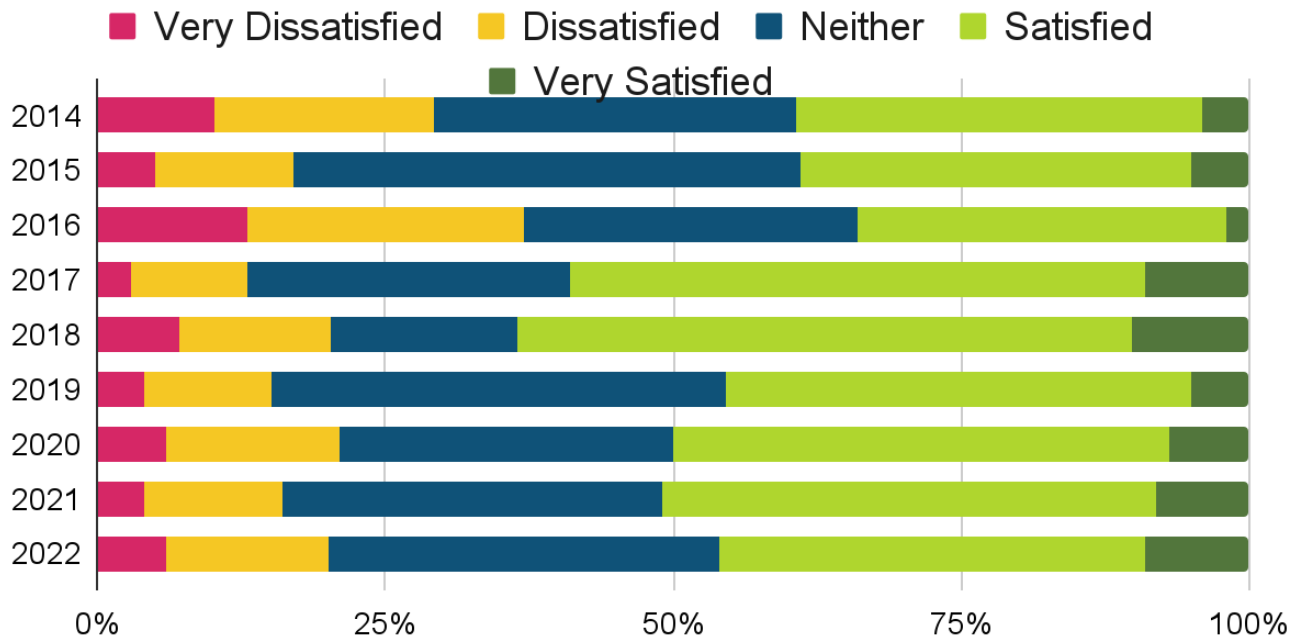
## 24 Residents Survey - Public opinion of the Street Cleaning Service

### Public opinion of the Street Cleaning Service



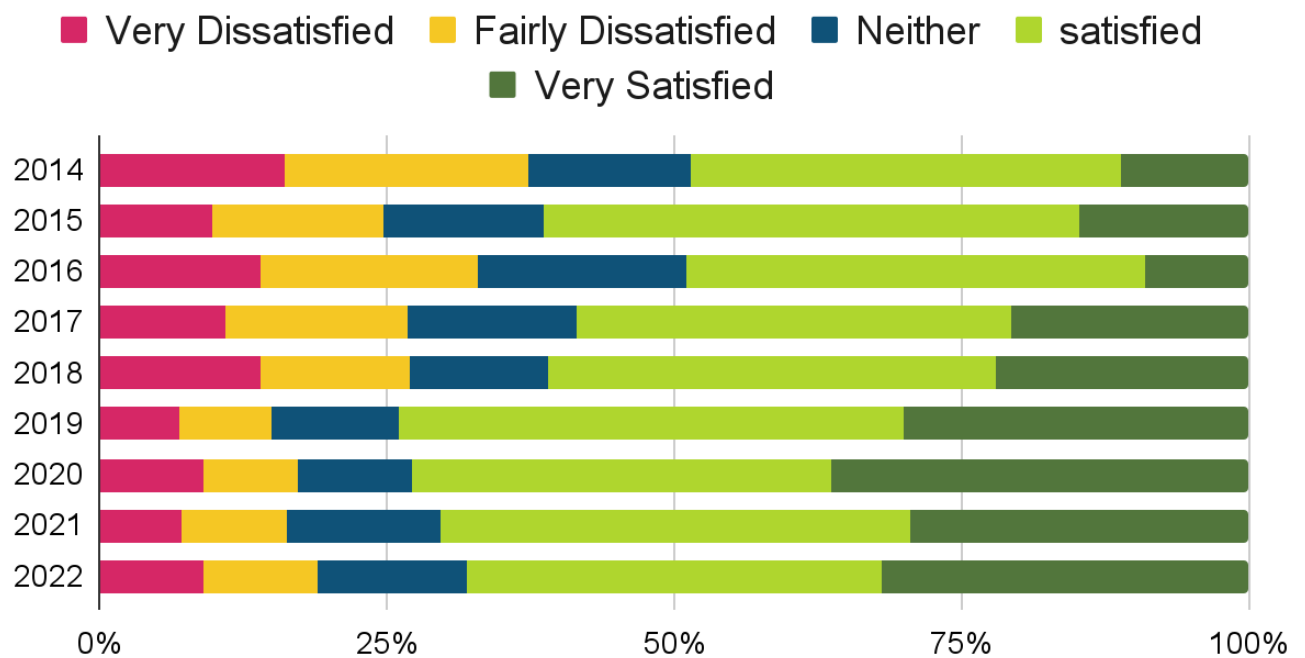
## 25 Public opinion of Parks and Open Spaces

### Public opinion of Parks and Open Spaces



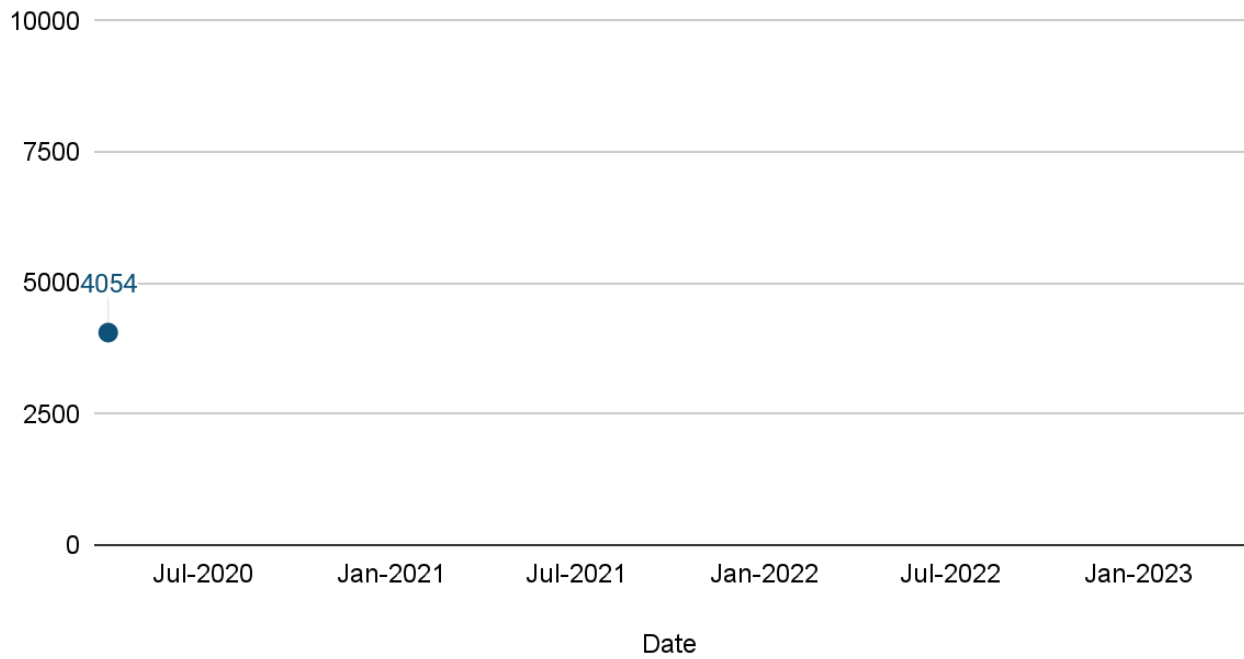
## 26 Public opinion of the Recycling Service

### Public opinion of the Recycling Service



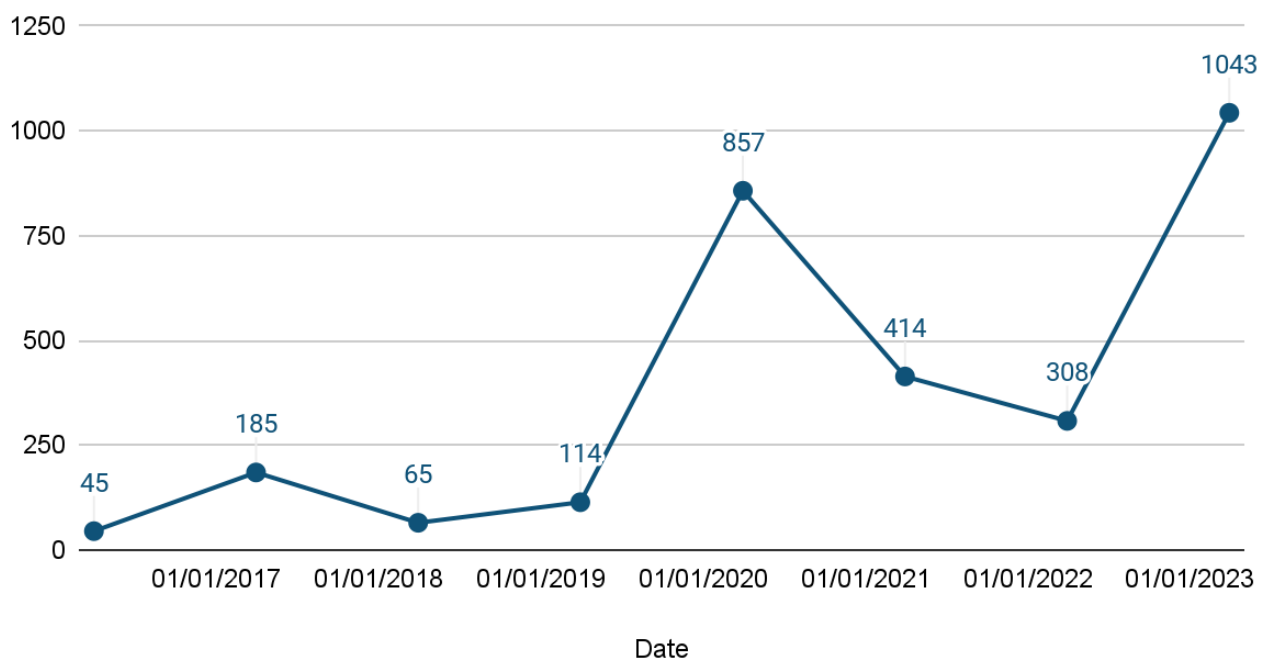
## 13 TDC Greenhouse emissions

### TDC Greenhouse emissions



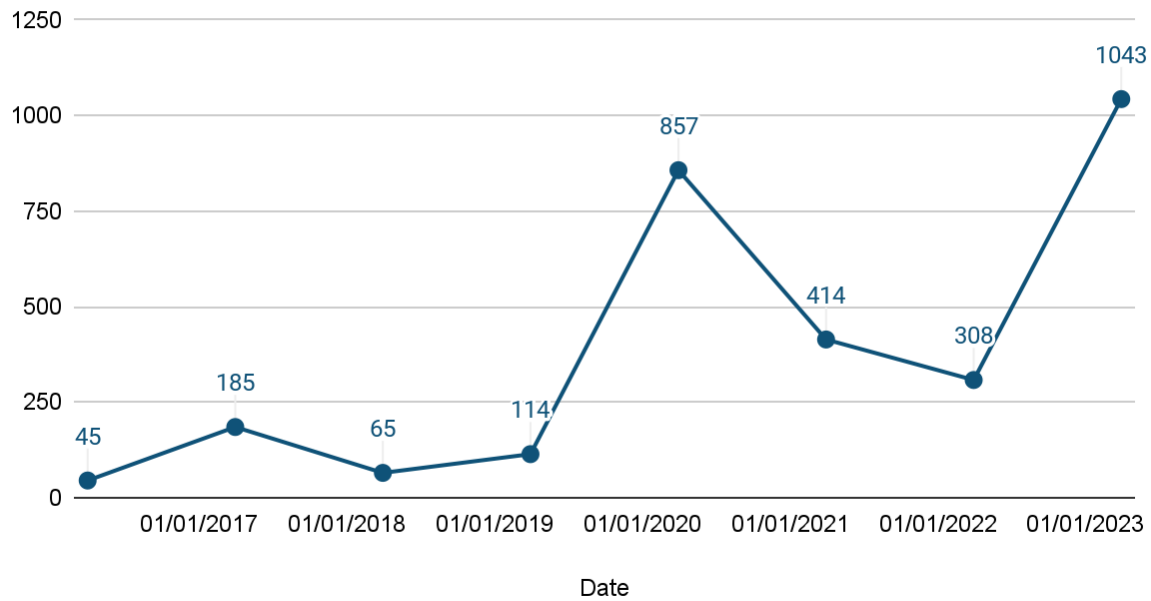
## 14 Trees

### Trees



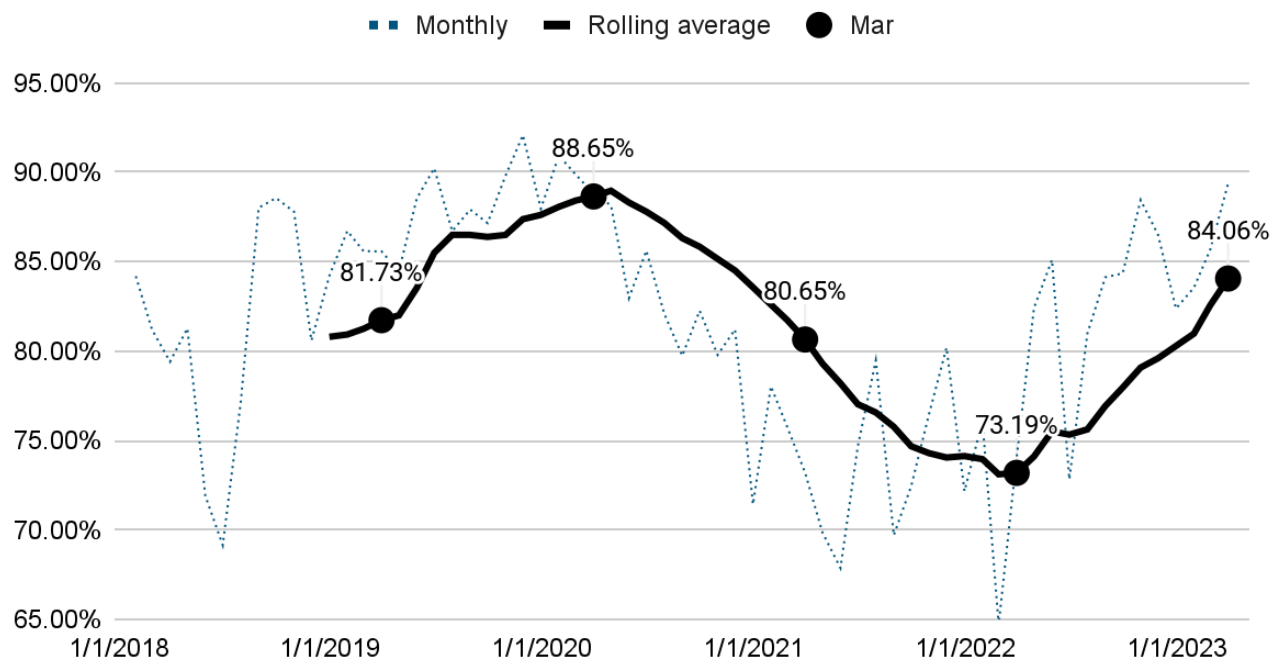
## 15 area of open spaces managed for pollinators

### Trees



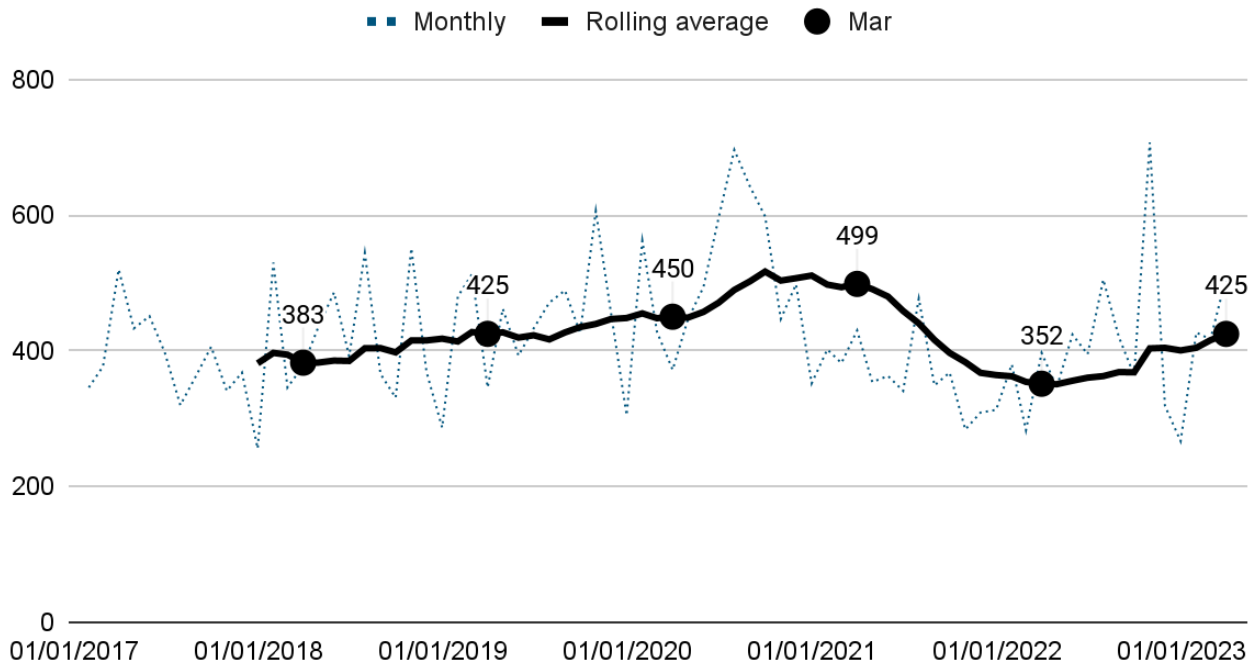
## 22 % response rate within timescale for all enforcement reports (Street Scene Enforcement)

### Enforcement First responses in time



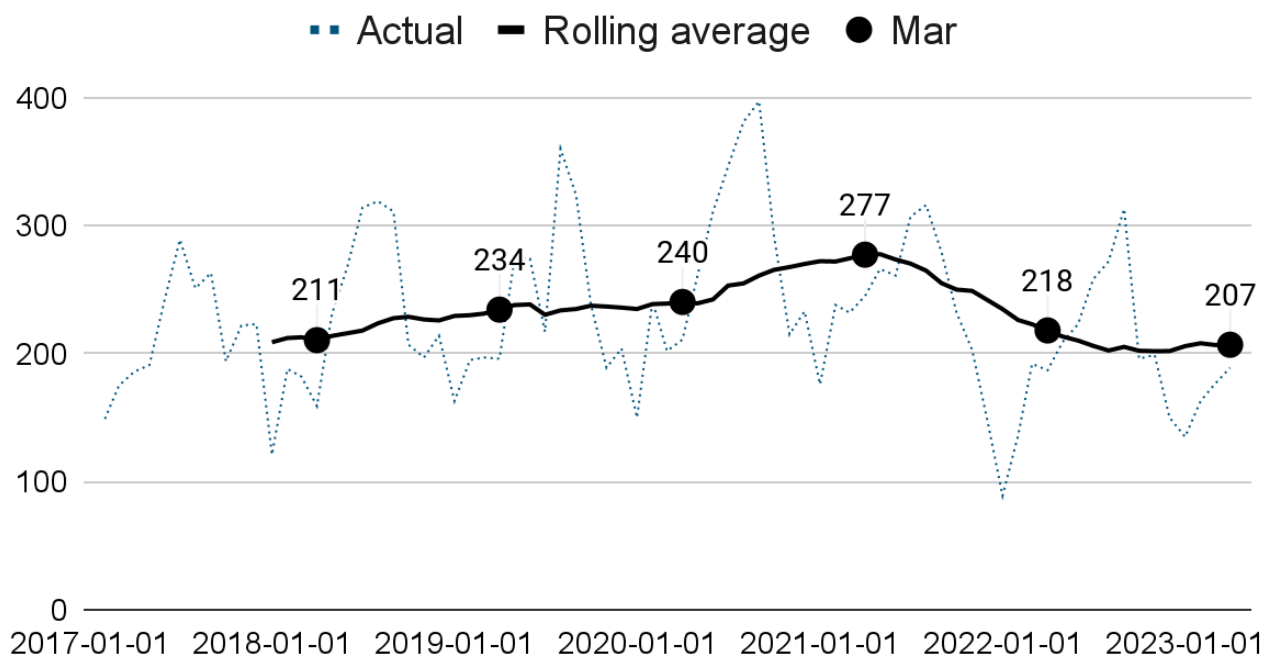
## 23 Enforcement (Street Scene Enforcement)

Enforcement Actions



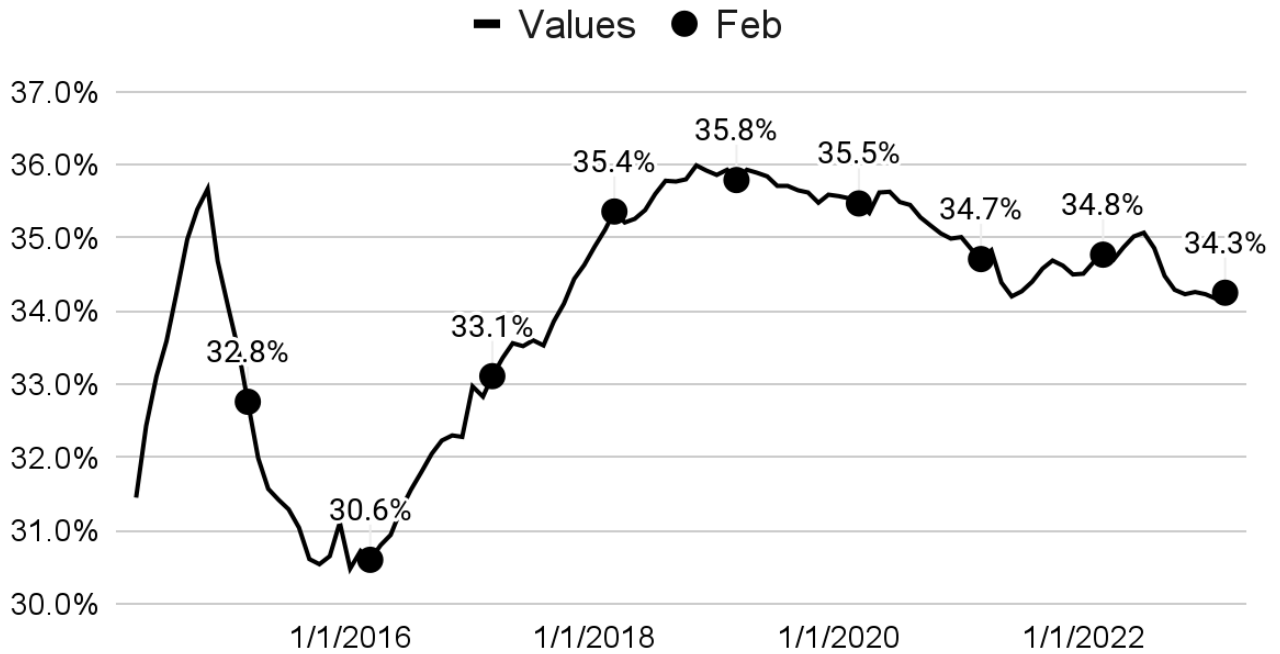
## 33 Number of Service requests - Environmental protection

Number of Service requests - Environmental protection



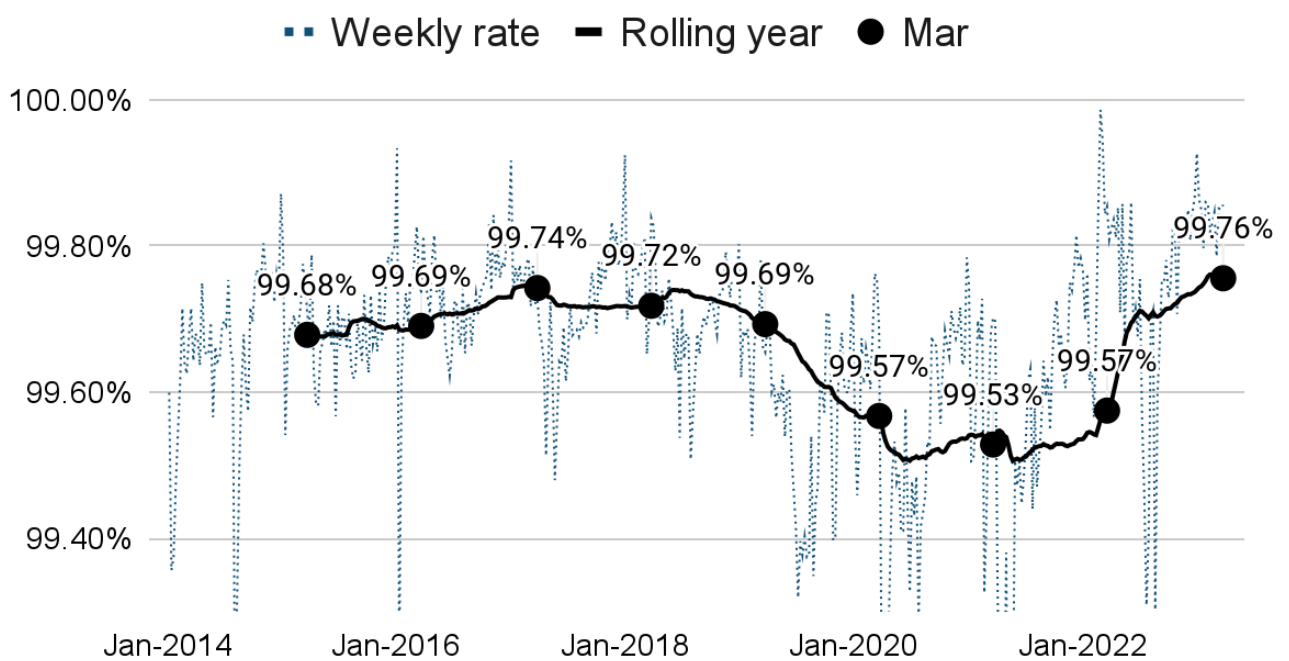
## 18 Recycling rate

### Recycling Rate



## 19 % of properties where bins collected successfully

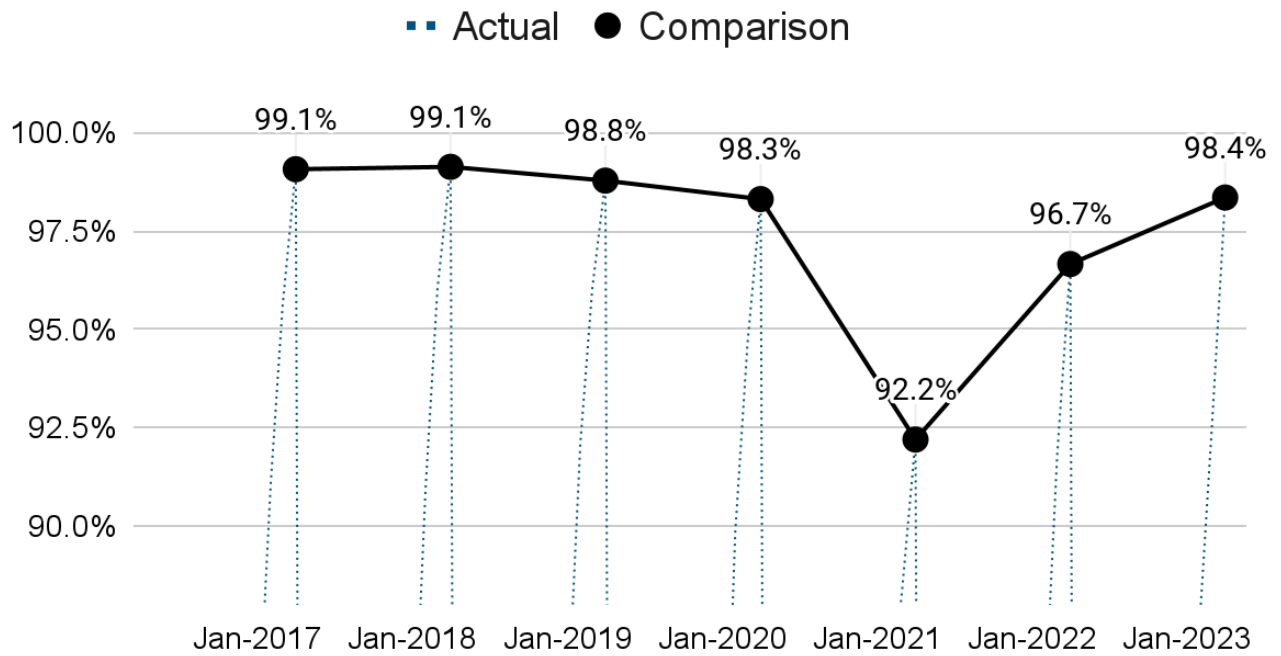
### % of bins collected



# Growth

## 29 % Business rates collected

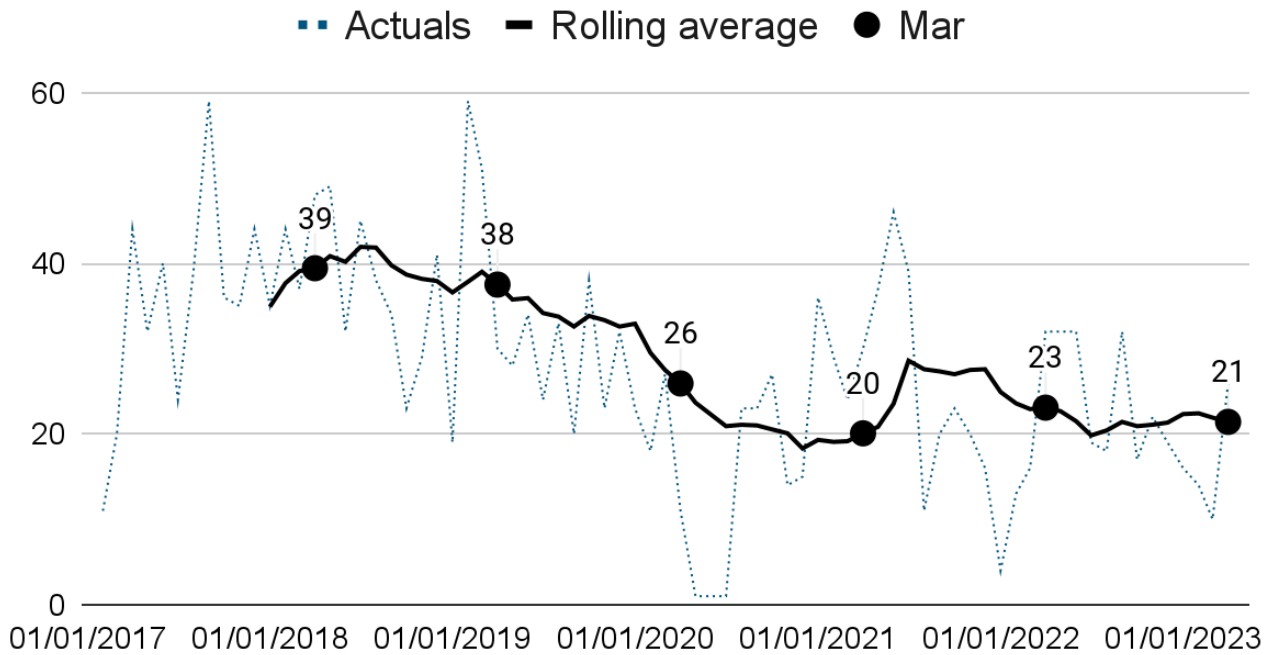
% Business rates collected





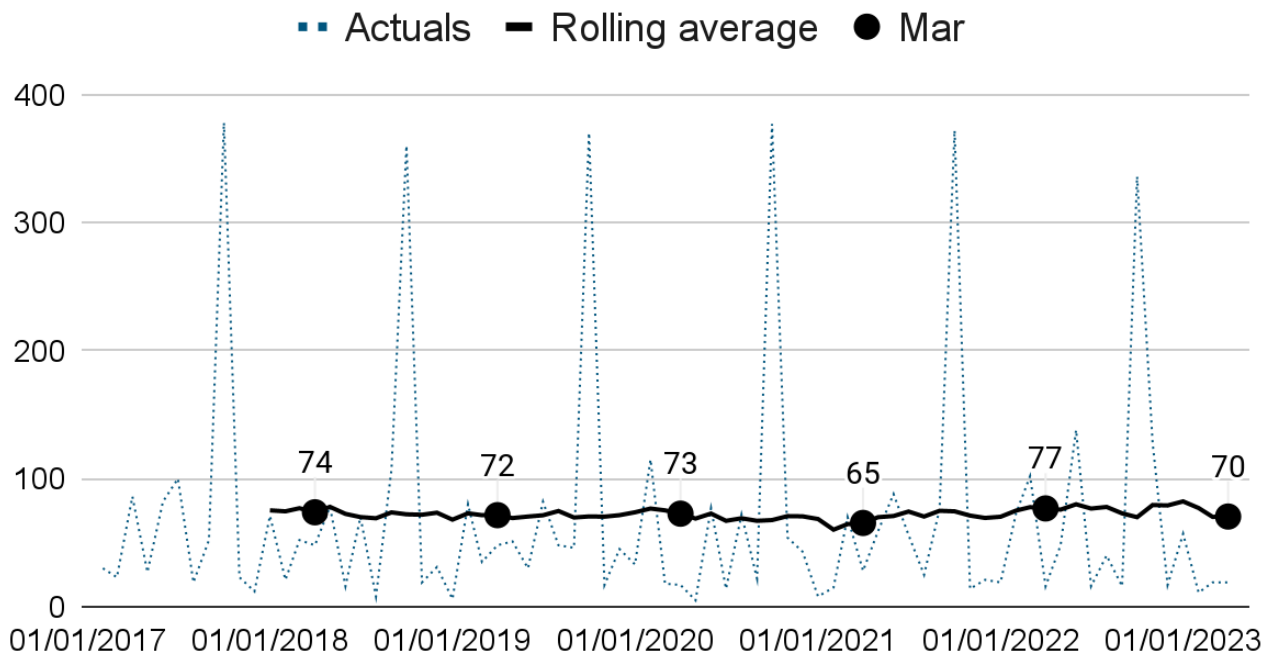
## 35 Food Businesses - renewals and new business

### New Food Businesses



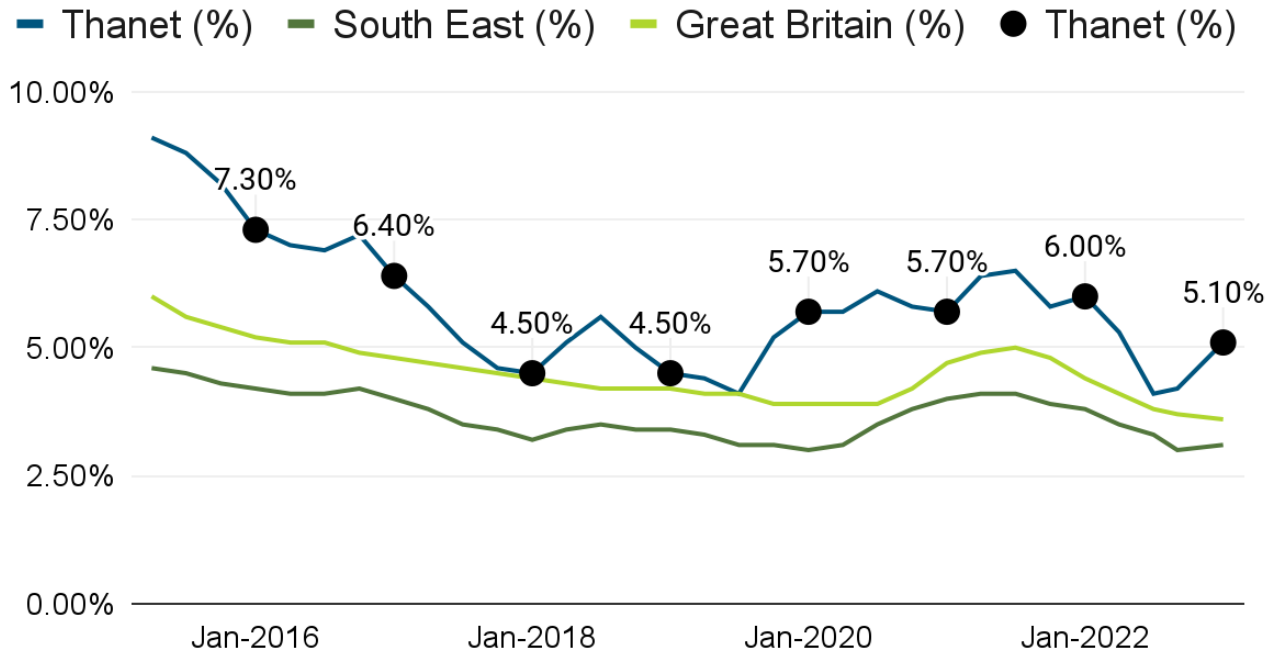
## 36 Licensed Premises renewals and new licensed premises

### New Licensed Premises



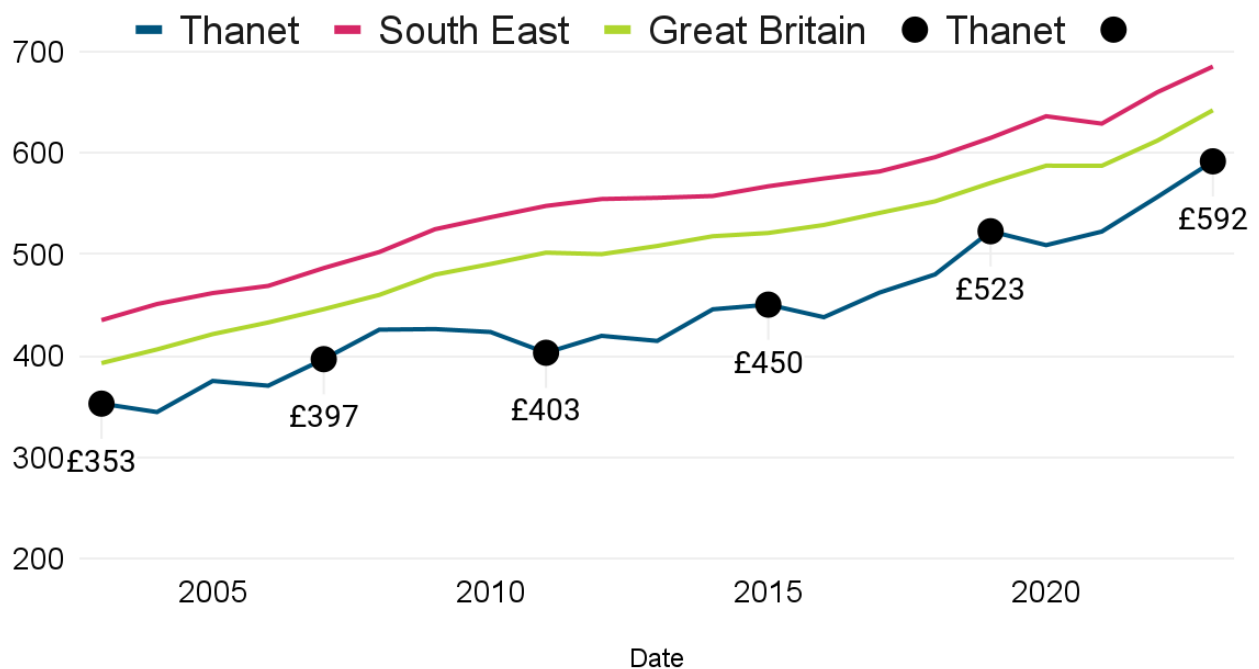
## 16 Unemployment

### Unemployment Rate



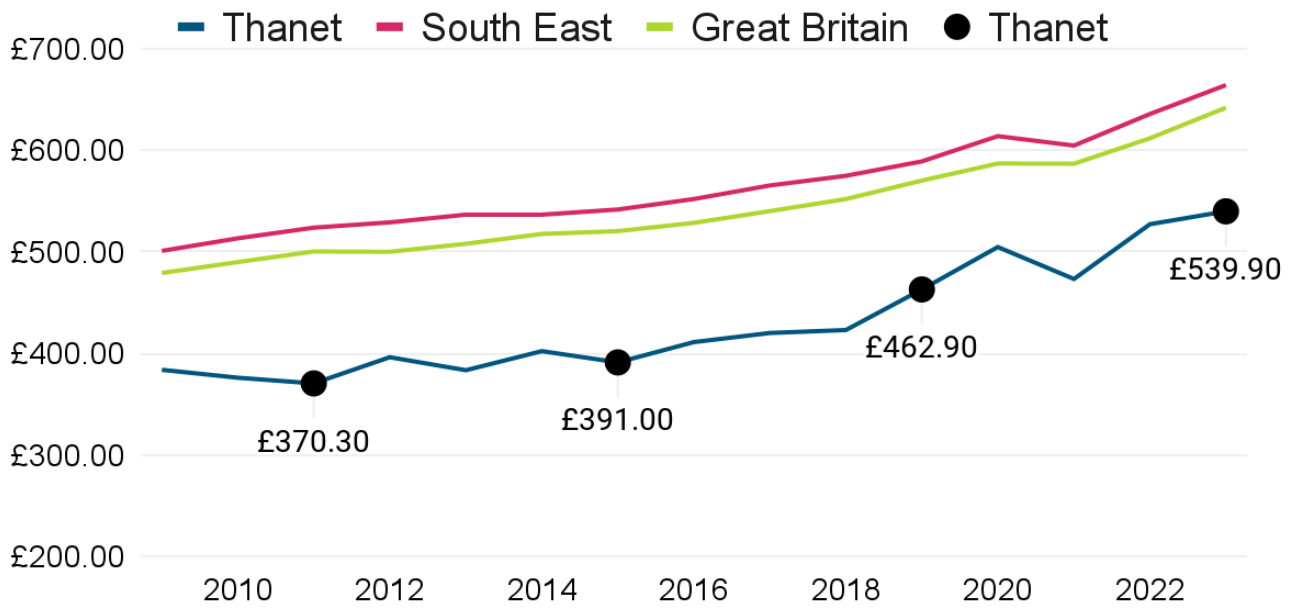
## 17 Wages - Earnings by place of Residence

### Wages - Earnings by place of residence



## 38 Wages - Earnings by workplace

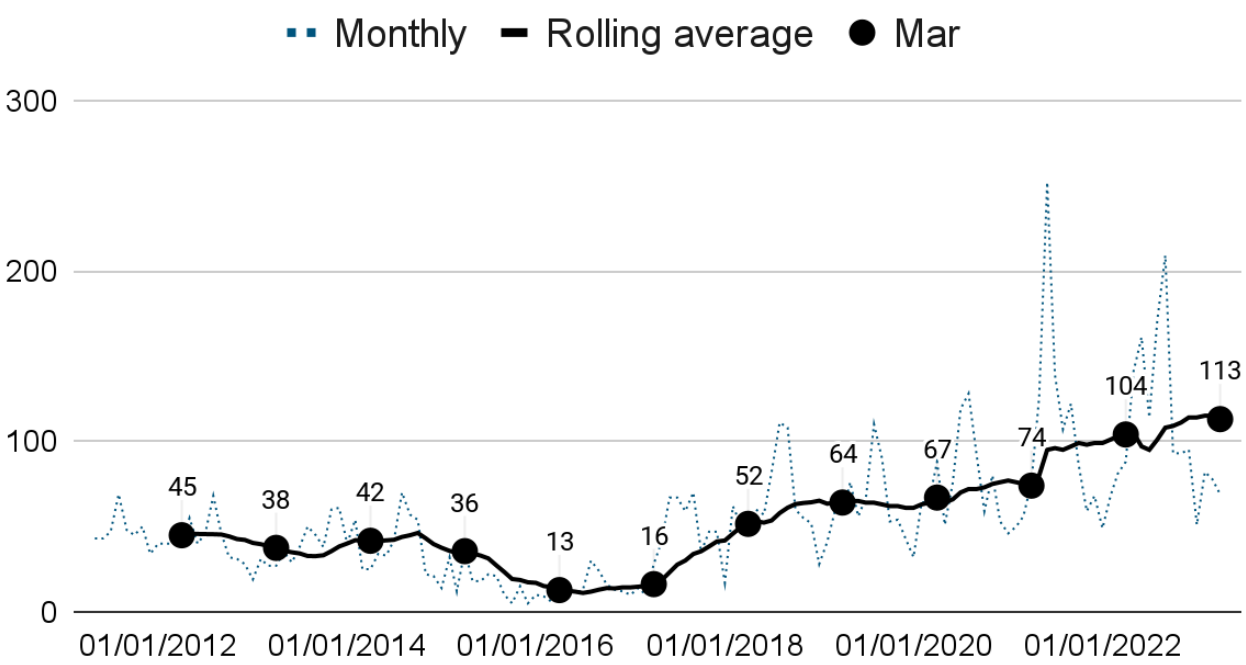
### Wages - Earnings by Workplace



# Efficiency

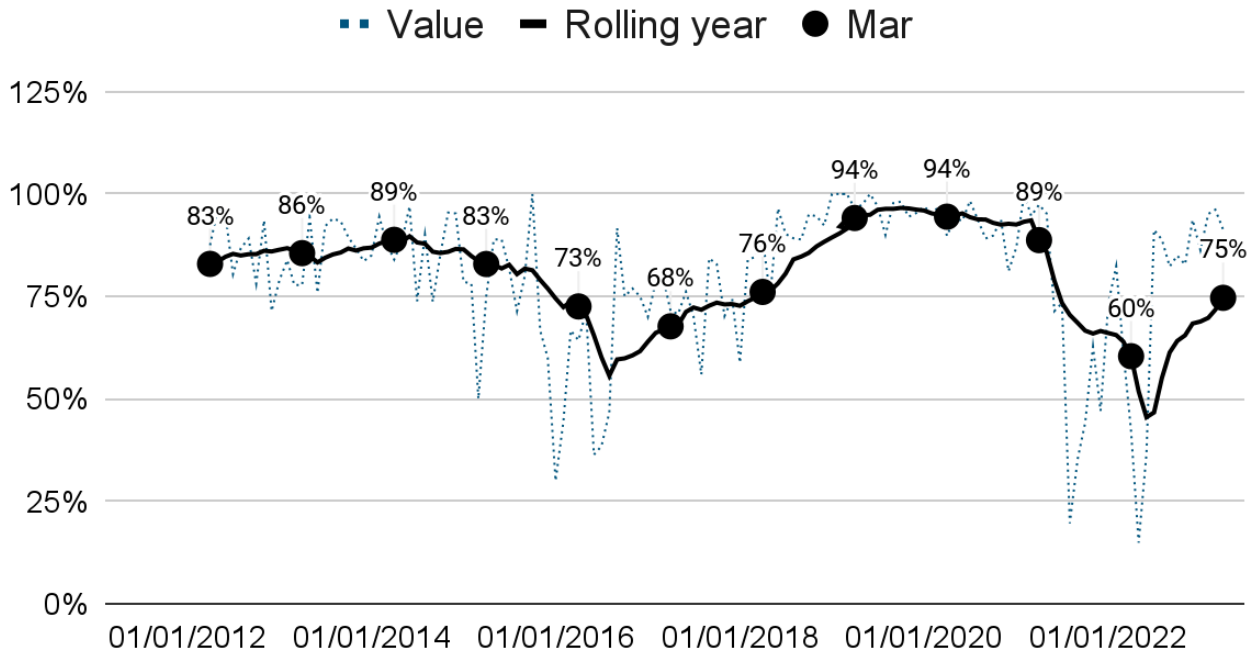
## 30 Complaints

### Complaints



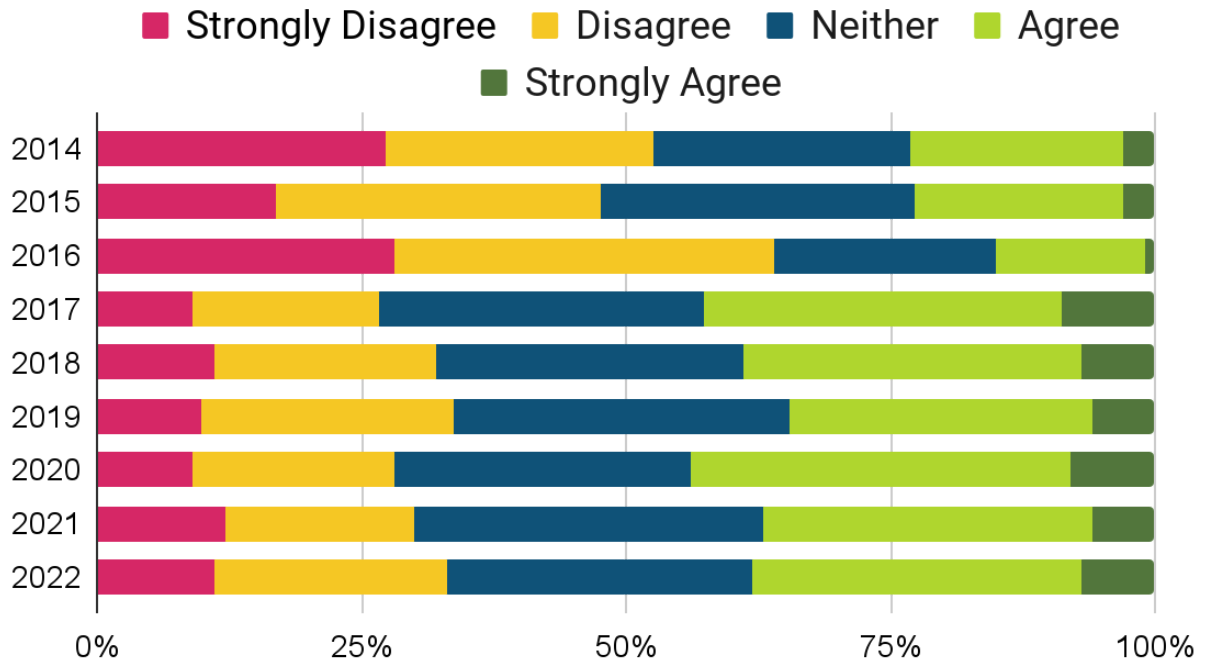
## 37 % of complaints processed in time

% of complaints processed in time



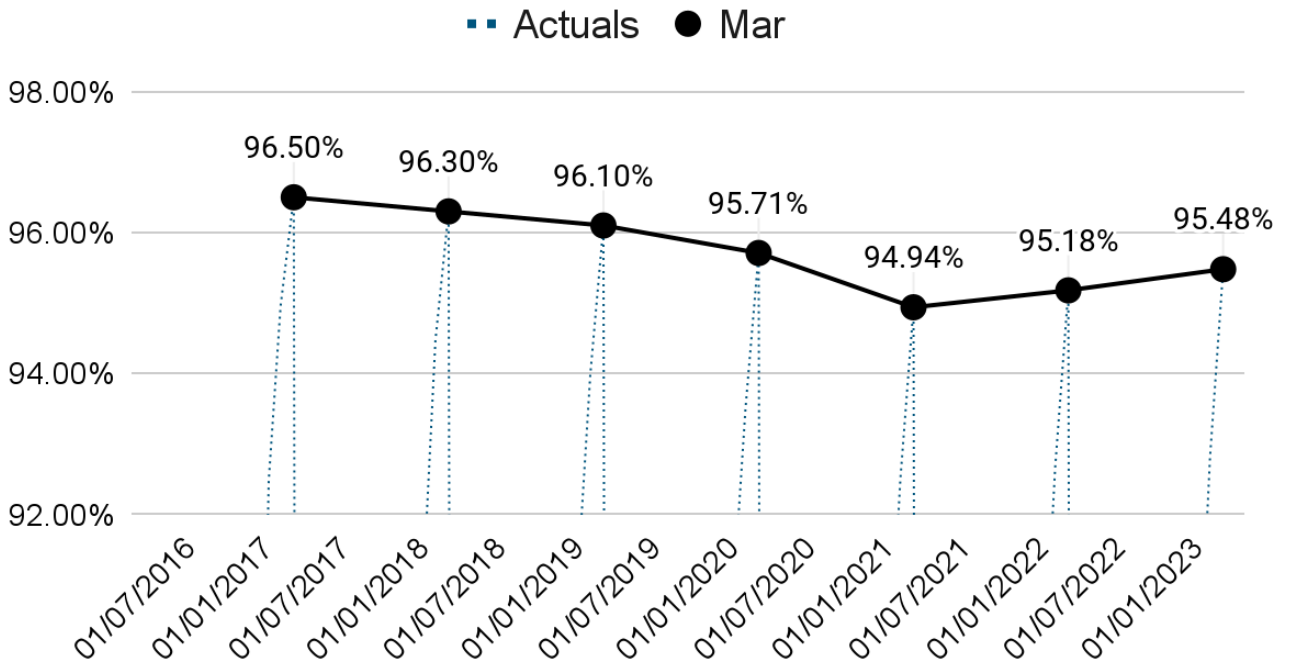
## 27 Public opinion of whether the council provides Value for Money

Public opinion of whether the council provides value for money



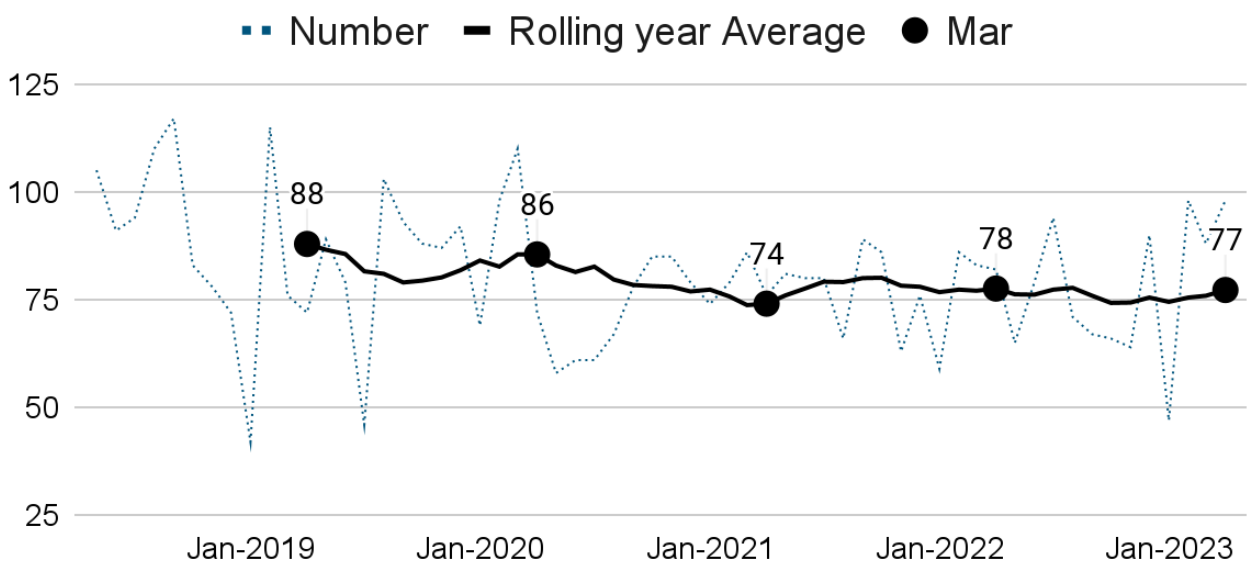
## 28 % Council Tax collected

% Council Tax collected



## 31 Freedom of information Requests

Freedom of information Requests



## 39 % of Freedom of information Request processed in time

Freedom of information Requests processed in time

